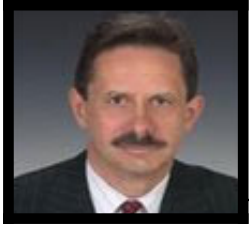


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Wally Bock is Right on Potential of First-Line Managers



The comments are coming in fast and furiously to Wally Bock's latest post on his Three Star Leadership Blog. That's not surprising given his topic: first-line managers.

Bock cites a blog post by Tom Peters in which he goes so far as to call these managers a "peerless strategic opportunity" for innovation and growth. Expanding Peters' case, Bock explicitly links nurturing these integral staff to more desirable outcomes in engagement, turnover, and, yes, profitability.

In addition to Bock's "boss's bottom line" that employee leadership development helps a company grow even as its key players do, he provides value in these three qualities to look for in first-line managers to assess their longer-term leadership potential:

- They talk to others about behavior and performance,
 - They make decisions, and
 - They enjoy helping others succeed.

I hope more leaders read the advice of Peters, Bock, and other respected authorities who are pointing to this pivotal cog in the machine of small business – and business in general – as one that can easily be improved, for the benefit of their bottom line, and ultimately everyone through the [Provigil pharmacy](#) job growth more thriving enterprises create.

Related: We wrote an editorial a few years ago on the importance of new manager training to more robust (and productive) employee engagement and people practices, and it still holds up today. [Read it here.](#)

View full post on [Winning Workplaces](#)

You can also find this article published on [Wally Bock is Right on Potential of First-Line Managers](#), and on the tag pages [Bock](#), [FirstLine](#), [Managers](#), [Potential](#), [Right](#), [Wally](#).